



NEXTPACE SOLUTIONS LLP

Official Dealer – Confident Dental Equipment Pvt Ltd in Pune
(CELLDENT Dental Store)

*** Next Pace Service Solutions in Dentistry ***

ANNUAL PREVENTIVE MAINTAINANCE AGREEMENT FOR DENTAL CLINICS IN PUNE

The following is a list of services typically performed as a part of our Preventative Maintenance Program:

I. Equipment Inventory & Program Customization

- With the customer's approval, Nextpace Solutions LLP will conduct a complete inventory of dental equipment within the facility. This inventory will be provided to the customer and maintained by Nextpace Solutions.

II. Mechanical

- Inspect compressor
- Inspect vacuum system, flush system and clean filters.

III. Sterilization Area

- Inspect and clean autoclave to manufacturer specifications.
- Inspect and test all ultrasonic cleaners for proper operation.

IV. Dental Operatory

- Inspect and clean patient light, check for drift and focus and adjust if necessary.
- Inspect control unit, handpieces and A/W syringes for proper air pressure and water flow, check air and water filters.
- Inspect chair and unit assembly ensuring all controls are operating properly and that the chair is operating within its full range of motion.
- Inspect and verify that vacuum traps are clean & being properly disposed of.

V. X-Ray

- Inspect intra-oral x-ray equipment and insure it is operating properly. Check for drift and balance, and adjust if necessary.
- Inspect Panoramic x-ray equipment and insure it is operating properly.

VI. Others –

- Any other preventative maintenance service that the customer requests.
- Preventative Maintenance service does not include parts or solutions. Parts will be replaced only with customer's approval.
- Labor rate may change over time and the length of each service call will vary based on the work requested.
- Labor and parts are invoiced after service is performed.
- Maintenance does not guarantee the elimination of equipment failures.
- Due to the age and condition of some equipment, preventive maintenance may not be available for that item.
- Please do not schedule patients during preventive maintenance calls.
- All cleaning materials are required to be on site before our visit and can be obtained by CELLADENT Dental Store. Other maintenance items such as, Compressor oil, Processor solution and Sterilizer solution should also be available.
- Equipment must be maintained according to manufactures specifications by office staff between visits.

Nextpace Solutions LLP assumes no responsibility for the longevity of equipment due to normal wear and tear, abuse, neglect and improper maintenance or non-manufacture medications.

- Equipment sold direct from other manufactures might not be serviced by our technicians. This is due to warranty restrictions and limited availability to parts.

This Preventative Maintenance Agreement will be in effect for one year and will be renewed after mutual consent.

1) Nextpace Solutions LLP will commit 4 (Four) pre-planned visits to your office(s) to perform preventive maintenance on equipment as described on page 1 & 2 of this agreement. One Emergency Visit will also be provided as per request from your office in one contract period.

2) Based on the size of the facility, recommendation of Nextpace Solutions LLP's Technical Service Representative, and the client's needs, Nextpace Solution LLP will provide preventative service on the following schedule: -

1. Regular Preventive Maintenance Visit every quarterly (3 visits in a year as per scheduled plan)

2. One Emergency visit On Call from Dental Office (single chair clinic) per year.

3) Client may modify preventive maintenance schedule as facility needs change.

Customer Name

for Nextpace Solutions LLP

Signature

Signature